



**KING CONSERVATION
LEADERSHIP ACADEMY**

**BROOKFIELD ZOO
CHICAGO**

College Internship Program

Education Research & Evaluation Intern

Department

Education & Community
Engagement

Work Group or Team

Education Research

Season/Term

Winter (mid-January start through
end of April),

Summer (late May start through
mid-August),

Fall (Late September start through
December)

Level of Commitment

Part-time

Est. Hours per Week

24+

Pay Rate

Unpaid

Position Summary

This position contributes to the success of Brookfield Zoo Chicago by helping to evaluate a variety of services and programs offered by BZC such as guest engagement, level of guest satisfaction, success of programming, and our guests' connection to animals and nature.

Duties & Responsibilities

- Responsibilities may include involvement in various steps in qualitative, quantitative, mixed methods, casestudy research and/or evaluation in informal science education. 30%
- Responsibilities may include literature reviews of related studies and theoretical frameworks for social science research; compiling public records; researching and compiling newspaper records; composition of rationales for survey items and interview questions; data collection with human subjects; data entry; data analysis; and/or participation in preparation of reports and results dissemination. 35%
- Responsibilities may include non-research activities such as those related to project management of the implementation of complex educational programs. 25%
- Other related duties as assigned. (10%)

Requirements & Specifications

- Minimum of 1 semester of college with genuine interest in science, education, social sciences, statistics, evaluation, or related field.
- Good interpersonal, communications, and organizational skills with an eye for detail and accuracy; able to follow direction and juggle multiple priorities.
- Computer and data entry experience required; Proficiency in Microsoft Office 2016 or higher, especially Word, Excel, and Outlook. PowerPoint proficiency preferred.
- Excellent customer service, strong verbal communication skills, excellent writing skills, teamwork, flexibility, and reliability; Must be able to commit to a minimum of 240 hours over the internship period.
- All interns are required to complete either a final project or daily journal as part of their experience.